

# Frequently Asked Questions

*The World Health Organization has declared COVID-19 a worldwide pandemic. We will continue to do our best at Toronto Christian Community Church to follow the policies and guidelines set by the government. However, TCCC cannot guarantee that those entering the building or participating in church-related activities will not become infected with COVID-19.*

## **What are the safety guidelines and policies set in place?**

As of June 5<sup>th</sup>, 2022, in accordance with government allowances and Public Health guidelines, the English Congregation in-person Sunday gatherings will be operating with the following practices:

- Continuing to extend understanding of the various risk tolerance and factors for individuals to attend in-person
- Discontinuing Pre-Registration for Adult in-person Worship services
- Encouraging participants (online and in-person) to check themselves in using the Church Center app, between 9:20am to 10:35am
- Continuing alternate pew seating
- Discontinuing masking requirements in service, but continuing to **strongly recommend their usage**
- Continuing the separation of each TCCC congregation while on site on Sunday morning to the best of our abilities and limiting the movement of people within the building
- Doors will no longer be locked on Sunday mornings, but we encourage punctuality for the 9:45 a.m. service start time
- Encouraging anyone who is not feeling well to please continue to join us online

## **COVID-19 Protocols as of APRIL 1st, 2022**

**If you are a household member with someone who has a confirmed positive case of COVID-19 or someone with symptoms of COVID-19** within the past 5 days, please refrain from attending any in-person church activity for at least 5 days from your last exposure to the person as you self-monitor or self-isolate. If you develop COVID-19 symptoms during this time, please follow appropriate guidelines for those who have COVID-19 symptoms.

**If you have tested positive or have symptoms for COVID-19**, please refrain from attending any in-person church activity for at least 5 days from symptom onset or positive test result depending on which was first. In addition, please ensure that by day 5 your symptoms have shown significant improvement and that you have no fever before returning.

***How do I register?***

Registration is no longer required.

***Are there any changes to online streaming?***

Live Streaming continues to be available on YouTube. English Service will begin at 9:20am.

***Can I bring my children?***

If you have children between JK and Grade 8, please head to the Children's Church page [here](#)

***Where do I drop off and pick up my child(ren) for Children's Church?***

Your child(ren) should be dropped off and picked up at the second floor reception area.

***What do I do when I get to church?***

Registration is not required, and you are encouraged to check in using the Church Center app. If you are unable to access the app, our hospitality team will check you in when you arrive.

***Do I need to wear a mask?***

Masking is not required during our in-person Sunday Service, however 3-ply masks fitted around the face are still strongly recommended. Masks available if needed at check-in.

***Am I allowed to sing during service?***

Singing is allowed during service -- at speaking volume and while keeping your mask on. We also encourage other ways of worship expression in a safe manner. If your mask becomes soiled or damp, please feel free to ask our hospitality team for a replacement one to ensure the mask's effectiveness.

***Are washrooms available?***

Yes, washrooms are available for use and are cleaned regularly.

***Can I physically bring my offering to service?***

Yes, we will have offering boxes available at the back of the sanctuary. Online giving will still be available.

***How will communion be observed?***

On Communion Sundays, there will be prepackaged communion elements available. You will be allowed to remove your mask only at the time of partaking.

***Will there be a time of community connecting after service in the church building?***

The gym will be available after service for fellowship and connecting.

**Proof of Vaccination Section**

***Proof of vaccination is no longer required as of March 6th, 2022 to attend our in-person service.***

***I am not vaccinated and would like to start getting my vaccinations. What do I do?***

Please visit the Ministry of Health Ontario's COVID-19 [website](#) for more details and direction.