



Frequently Asked Questions

The World Health Organization has declared COVID-19 a worldwide pandemic. Toronto Christian Community Church will continue to do our best to follow the policies and guidelines set by the government. However, TCCC cannot guarantee that those entering the building or participating in church-related activities will not become infected with COVID-19.

How do I register my children?

Registration will take place online at <https://tccc.churchcenter.com/registrations>. Weekly registration opens every Wednesday by noon and closes every Sunday afternoon.

What if I don't register my children in time? Can they still join?

At this time, we are not accommodating for walk-ins. Please register online ahead of time to join us!

Are there any changes to online streaming?

Online streaming will still be available on YouTube, now at an earlier time. Online Children's Worship and online Junior Worship will remain at 9:20am and 9:50am respectively.

My kids are not vaccinated. Can they still come on Sundays?

Health Canada has approved vaccines for children aged 5 years and older. Our policies will change and align with the government's as they progress vaccination rollout to children.

Where do I drop off and pick up my child/children for Children's Church?

Your registered child/ren should be dropped off at the Children's Church check-in station in the gym. Check out/pick up will also take place in the gym.

Do my kids need to wear a mask?

It is strongly recommended that all attendees wear a mask at all times indoors. 3-ply masks are recommended. Masks can be provided at the door.

What are the safety guidelines set in place?

- Our Children's Ministry volunteers will assist your children during navigation throughout the church building
- 3-ply masks and hand sanitizing stations are available
- Our volunteers are masked at all times
- Frequently used areas will be cleaned regularly (i.e. door handles, washroom facilities)

Will there be snacks during Children's Church?

At this time, there will be no eating during Children's Church. Please do not bring any snacks. Your children are welcome to bring a water bottle.

Will my children come in contact with children of other congregations?

All our English kids will be sharing a class with the Mandarin kids at Children's Church. If you are not comfortable with that, your children can join you at the adult service, so long as they are registered through the English Service link.

Preschool FAQs

What age is preschool class for? Is there a capacity limit every Sunday?

This class is for those who are **2 to 3 years old**. The capacity is set for **5 children** every Sunday.

What will physical distancing look in preschool?

Maintaining a distance of 2 metres between two or more children can be challenging and not always feasible in a preschool setting. However, the following physical distancing strategies will be implemented where possible.

Teachers will regularly remind children to "keep your hands to yourself"

Masks are strongly encouraged for all adults that will be in the classroom.

Will the class sizes be smaller?

For the present room sq. footage **we are limiting the class size to 5 preschoolers.**

If my child shows symptoms while at preschool program, what is the procedure?

Symptomatic children are immediately separated from others and taken to the isolation room until they can go home. A staff member will remain with the child at all times. The parent or emergency contact will be notified to pick up the child immediately. Hygiene and respiratory etiquette will be practiced while the child is waiting to be picked up.

The space the child was isolated in will be disinfected once the child has been picked up.

The church administration will be contacted and notified of a potential case and seek input regarding the information that will be shared with other parents of children in the same preschool program.

My child is new to preschool. Can I stay to help transition him/her into the program?

A parent is welcome to stay and make this transition positive for everyone.

Will children be sharing toys and other items?

We have toys and items that encourage individual play. Toys and items will be cleaned to reduce hand-to-hand-contact and cross contamination.

We will provide adequate amounts of high touch materials, such as art supplies, to minimize sharing between children.

Does my child have to be toilet trained?

Yes, all children entering preschool should be toilet trained.

If you have more questions regarding Children's Church, please contact Pastor Wesley at wesleyl@tccc.ca.